

## Caring Hands Applause Cards – August 2015

The *Caring Hands* Applause Card was developed so that employees, students, visitors and vendors would have the opportunity to recognize someone at SBCCD who provides outstanding quality and service.

The attached individuals have received special recognition for extending that extra effort in providing quality service and valued assistance:

### DISTRICT

**BeDell, Susann**  
**Human Resources**

*"Thank you for filling in during my absence and making sure the board books were put together, printed, and distributed on time. Your teamwork is really appreciated."*

Stacey Nikac

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**Carmichael, Dennis**  
**Technical Services**

*"Thanks for your help, patience, and great service you gave while working to resolve my computer glitch. I appreciate it very much."*

Sarah Miller

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**Davis, Angela**  
**Purchasing**

*"Thank you for expediting the PO for Biology instructional supplies. You made a difference for students."*

Sarah Miller

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**Diggle, Virginia**  
**Business Services**

*"For always staying positive and helping us with out contracts. We appreciate your knowledge and professionalism."*

Shari Blackwell

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**Elmore, Cory**  
**Human Resources**

*"Even though Cory is not assigned to the police department he always is willing to step in and promptly assist without any reservations.... Thank Cory."*

Chief Galvez

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**Garcia, Stacy**  
**EDCT**

*"Thank you for getting your board items in early so that I could work on the agenda before leaving. Your teamwork is really appreciated."*

Stacey Nikac

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**Glazatov, Trelisa**  
**Technology & Educational Support Services**

*"Thank you for your time and effort in providing the Office 365 training for managers and support staff on our campus. Great Training!"*

Dr. Gloria Fisher

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**Goodrich, Kelly**  
**Business & Fiscal Services**

*"Thank you for getting your board items in early so that I could work on the agenda before leaving. Your teamwork is really appreciated."*

Stacey Nikac

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**Harris II, James**  
**Technical Services**

*"Thank you for going out of your way to find a resolution to our printing issues. You really went over and above for our office and are appreciated."*

Stacey Nikac

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**Kelly, Martha**  
**Accounts Payable**

*"For going above and beyond the call of duty to ensure payment to a vendor. The extra steps and hoops you jumped through to make this happen were very appreciated."*

Shari Blackwell

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<b>Leon, Colleen</b> <b>Technology &amp; Educational</b> <b>Support Services</b>	<i>"Thank you for getting your board items in early so that I could work on the agenda before leaving. Your teamwork is really appreciated."</i>	Stacey Nikac
<b>Lewis, Deneatrice</b> <b>Human Resources</b>	<i>"Deneatrice taught me how to use People Admin and made corrections to positions for me. She was and is a great help."</i>	Dr. Ricky Shabazz
<b>Mascarenhas, Laz</b> <b>Technical Services</b>	<i>"You're appreciated for always giving great service when I submit a ticket for help."</i>	Maria Torres
<b>Nichols, Barbara</b> <b>KVCR</b>	<i>"Thank you for getting your board items in early so that I could work on the agenda before leaving. Your teamwork is really appreciated."</i>	Stacey Nikac
<b>Parra, Rosemarie</b> <b>Technology &amp; Educational</b> <b>Support Services</b>	<i>"Thank you for your assistance in helping me to submit a print job. Excellent Service!"</i>	Debby Gallagher
<b>Ryckevic, Susan</b> <b>Administrative</b> <b>Applications</b>	<i>"Susan and the team over at District really helped solve a problem and we really appreciate the support."</i>	Ricky Shabazz
<b>Sanchez, Carmen</b> <b>Printing Services</b>	<i>"Thank you for your assistance in helping me to submit a print job. Excellent Service!"</i>	Debby Gallagher
<b>Sanchez, Julia</b> <b>Human Resources</b>	<i>"Julia went above and beyond to resolve a problem with a sub starting. Thank you."</i>	Ricky Shabazz
<b>Scudder, Robert (Brock)</b> <b>Administrative</b> <b>Applications</b>	<i>"Thank you, Brock, for your assistance in testing and requisites. I truly appreciate the help!"</i>	Corrina Baber
<b>Strong, Larry</b> <b>Business &amp; Fiscal Services</b>	<i>"Larry and the team over at District really helped solve a problem and we really appreciate the support."</i>	Ricky Shabazz
<b>Walter, DyAnn</b> <b>Administrative</b> <b>Applications</b>	<i>"Thank you for always coming to the rescue when there are registration and/or requisite issues. I couldn't do it without you!"</i>	Corrina Baber
<b><u>SBVC</u></b>		
<b>Alex-Schiel, Valerie</b> <b>Food Services</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Alex-Schiel, Valerie</b> <b>Food Services</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark

<b>Baber, Corrina Instruction Office</b>	<i>"Thank you for your help during the summer Ice Cream Socials. Your assistance was greatly appreciated!"</i>	Debby Gallagher
<b>Beavor, Aaron Maintenance</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Beavor, Aaron Maintenance</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Beavor, Aaron Maintenance</b>	<i>"Aaron volunteered to work extra hours to prepare the campus for a scheduled Edison outage that affected the entire campus. He started at 9:30 pm and worked to 9:30 am to prepare the campus for the outage."</i>	Chris Hylton
<b>Bender, Robyn CBO</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Bender, Robyn CBO</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Bender, Robyn CBO</b>	<i>"Thanks for helping payroll with the warrants every month."</i>	Payroll Department
<b>Blackwell, Shari Student Services</b>	<i>"Thank you for your help during the summer Ice Cream Socials. Your assistance was greatly appreciated!"</i>	Debby Gallagher
<b>Candelaria, Bridget Instruction Office</b>	<i>"Thank you for your help during the summer Ice Cream Socials. Your assistance was greatly appreciated!"</i>	Debby Gallagher
<b>Chi, David Custodial</b>	<i>"David demonstrates quality customer service along with doing an outstanding job of keeping the Campus Center building (2nd floor) in clean and orderly condition."</i>	Employee
<b>Conley, Johnny First Year Experience</b>	<i>"Johnny is doing a great job with improving our Tumaini program and the orientation continues to fill the program prior to the start of class."</i>	Dr. Ricky Shabazz
<b>Dekoekkoek, Laurens Grounds</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Dekoekkoek, Laurens Grounds</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark

<b>Delgado, Rocio</b> <b>Financial Aid</b>	<i>"Thank you for sharing some great ideas of how we can improve communication in student services."</i>	Dr. Ricky Shabazz
<b>Edmondson, Kindra</b> <b>Student Health Services</b>	<i>"Thank you for your contributions to our teambuilding efforts."</i>	Dr. Gloria Fisher
<b>Edmondson, Kindra</b> <b>Student Health Services</b>	<i>"Kindra continues to grow and assist the college with developing our strengths program. She held a great training for managers and support staff."</i>	Dr. Ricky Shabazz
<b>Ferguson, Craig</b> <b>Technology Services</b>	<i>"Thank you for fixing my computer. You were a lifesaver!"</i>	Corrina Baber
<b>Fulgham, Abe</b> <b>Grounds</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Fulgham, Abe</b> <b>Grounds</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Gallagher, Debby</b> <b>Office of the President</b>	<i>"Thank you for going above and beyond to keep the office running smoothly."</i>	Dr. Gloria Fisher
<b>Gallagher, Debby</b> <b>President's Office</b>	<i>"Thank you for getting your board items in early so that I could work on the agenda before leaving. Your teamwork is really appreciated."</i>	Stacey Nikac
<b>Gomez, Laura</b> <b>Counseling</b>	<i>"I needed to come up with an educational plan for transfer to CSU. Laura made the planning process so easy. She explained everything in a way that made sense to me and made me excited about going to school."</i>	Shannon Case-Alvarez, Student
<b>Gordin, Ron</b> <b>Grounds</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Gordin, Ron</b> <b>Grounds</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Grishow, Kevin</b> <b>Maintenance</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Grishow, Kevin</b> <b>Maintenance</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark

<b>Gutierrez, Albert Custodial</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Gutierrez, Albert Custodial</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Halim, Roslin CBO</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Halim, Roslin CBO</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Halim, Roslin CBO</b>	<i>"Thanks for helping payroll with the warrants every month."</i>	Payroll Department
<b>Hall, Suzan Arts and Humanities</b>	<i>"Suzan has gone above and beyond as a substitute admin secretary to provide valued student and staff support. She is eager and excited to learn new systems and processes and to share best practices."</i>	Kay Weiss
<b>Hamdy, Rania Professional Development</b>	<i>"Thank you for your contributions to our teambuilding efforts."</i>	Dr. Gloria Fisher
<b>Hecht, Andrea First Year Experience</b>	<i>"Thank you for support and efforts for a successful Valley-Bound orientation."</i>	Johnny J. Conley
<b>Hrdlicka, Rick Campus Technology Services</b>	<i>"Thank you for your excellent service. You did an outstanding job of sending out notification of the power outage on campus."</i>	Dr. Gloria Fisher
<b>Hrdlicka, Rick Campus Technology Services</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Hrdlicka, Rick Campus Technology Services</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Hrdlicka, Rick Campus Technology Services</b>	<i>"GREAT JOB in coordinating the installation of the new copiers, and working with a new vendor! No small feat, and you managed to keep everything running smoothly for everyone. Thank you!"</i>	Nicole Williams
<b>Hrdlicka, Rick Campus Technology Services</b>	<i>"Thank you always for your quick response to support and the amount of professionalism and knowledge you bring to SBVC. You are appreciated!"</i>	Shari Blackwell

<b>Hylton, Chris Maintenance and Grounds</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Hylton, Chris Maintenance and Grounds</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Jenkins, Robert Maintenance and Operation</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Jenkins, Robert Maintenance and Operations</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Johnson, Heather First Year Experience</b>	<i>"Thank you for support and efforts for a successful Valley-Bound orientation."</i>	Johnny J. Conley
<b>Juarez, Sylvia First Year Experience</b>	<i>"Thank you for support and efforts for a successful Valley-Bound orientation."</i>	Johnny J. Conley
<b>Kafela, Kathy Transfer Center</b>	<i>"Kathy is doing a great job with improving our Tumaini program and the orientation continues to fill the program prior to the start of class."</i>	Dr. Ricky Shabazz
<b>Kates, Johnny Custodial</b>	<i>"Thank you for helping with all the FYE events."</i>	Johnny J. Conley
<b>Kelly-Silagy, Deana Counseling</b>	<i>"I would like to comment on Mrs. Silagy professionalism and genuine passion to assist veterans and all other students. Her knowledge has helped many veterans to succeed in school and life. I wish she was permanently in the VRC."</i>	Reginald Campbell, Student
<b>Kelly-Silagy, Deana Counseling</b>	<i>"Ms. Silagy has shown a great commitment to veterans and has insured that all veterans are informed about their educational plans she gives to any veteran. I would recommend that she would be place permanently as a counselor at VRC."</i>	Randy Williams, Student
<b>Kelly-Silagy, Deana Counseling</b>	<i>"Mrs. Silagy continually shows that she is willing to go above and beyond her duties to set the Veterans up to be as successful as possible. I would love to see her stay permanently in the Veterans Center."</i>	Sabastian Escobar, Student
<b>Kelly-Silagy, Deana Counseling</b>	<i>"Great counselor! She has shown to be a great counselor to veterans and as a vet myself I would recommend that she would be set as a permanent counselor at the Veterans Resource Center."</i>	Maurice Williams, Student

<b>Kelly-Silagy, Deana Counseling</b>	<i>"Deana Silagy has been a tremendous help with my educational program. She understands veterans and helps with our unique questions/problems. She is an asset to the veterans counseling program."</i>	Williams L. Wall, Student
<b>Kelly-Silagy, Deana Counseling</b>	<i>"Deana gave the best support and encouragement to help me graduate from SBVC than anyone on campus. She always answered my questions and was always helpful. Thank you Deana for caring and sharing your talent for an old student."</i>	Marty Latimer, Student
<b>Laughlin, Larry Maintenance</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Laughlin, Larry Maintenance</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Luke, Dr. Craig First Year Experience</b>	<i>"Thank you for support and efforts for a successful Valley-Bound orientation."</i>	Johnny J. Conley
<b>Luke, Sr., Ph.D., Craig S. First Year Experience</b>	<i>"He is very friendly and a kind person. He also helps to explain for me how the first year experience works."</i>	Trinh Le, Student
<b>Luke, Sr., Ph.D., Craig S. First Year Experience</b>	<i>"Dr. Craig Luke was so very helpful today and very friendly. Thank you for all your help today. I really appreciate your help."</i>	Shoshone Blunt, Student
<b>Luke, Sr., Ph.D., Craig S. First Year Experience</b>	<i>"Dr. Luke was very descriptive of what was intended of us to do in this program. He was very helpful and answered any questions I had."</i>	Jocelyn Cooper, Student
<b>Luke, Sr., Ph.D., CRC, Craig S. First Year Experience</b>	<i>"He's very helpful and I cannot wait to take his course."</i>	Anonymous, Student
<b>Luke, Sr., Ph.D., CRC, Craig S. First Year Experience</b>	<i>"Dr. Luke is devoted to his job and his high motivation is easily consumed. Great at what he does and motivates others to do as well. Your hard work is greatly appreciated! Thank you!"</i>	Griselda Perez, Student
<b>Marrs, Tracy Reading</b>	<i>"Professor Marrs deserves special recognition for her taking the time out to sit and talk with me about the class material. I would highly recommend her class!"</i>	Malinka Edwards, Student
<b>Mason, Jerry Custodial</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher

<b>Mason, Jerry Custodial</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Moody, Amanda Student Life</b>	<i>"Amanda is doing great assisting with the training for the new director of student life."</i>	Dr. Ricky Shabazz
<b>Pasillas, Karol Administrative Services</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Pasillas, Karol Administrative Services</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Pasillas, Karol Administrative Services</b>	<i>"Thank you for your help during the summer Ice Cream Socials. Your assistance was greatly appreciated!"</i>	Debby Gallagher
<b>Ramsey, Daniele STEM</b>	<i>"Daniele is doing a great job with improving our Tumaini program and the orientation continues to fill the program prior to the start of class."</i>	Dr. Ricky Shabazz
<b>Rodrick, Jennifer Police Academies/MCHS</b>	<i>"Thank you for your help during the summer Ice Cream Socials. Your assistance was greatly appreciated!"</i>	Debby Gallagher
<b>Rodriguez, Judy Administrative Services</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Rodriguez, Judy Administrative Services</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Rodriguez, Judy Administrative Services</b>	<i>"Thank you for your help during the summer Ice Cream Socials. Your assistance was greatly appreciated!"</i>	Debby Gallagher
<b>Rodriguez, Oscar First Year Experience</b>	<i>"Thank you for support and efforts for a successful Valley-Bound orientation."</i>	Johnny J. Conley
<b>Rojas, Cesar Grounds</b>	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Rojas, Cesar Grounds</b>	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark

<b>Smith, Mary</b> First Year Experience	<i>"Thank you for support and efforts for a successful Valley-Bound orientation."</i>	Johnny J. Conley
<b>Somers, Nivard</b> First Year Experience	<i>"Thank you for support and efforts for a successful Valley-Bound orientation."</i>	Johnny J. Conley
<b>Stark, Scott</b> VP Administrative Services Office	<i>"Thank you for your excellent leadership."</i>	Dr. Gloria Fisher
<b>Ting, Lycretia</b> Mathematics	<i>"Ms. Tinn is a great instructor."</i>	Patrick Walters, Student
<b>Vargas, Gino</b> Maintenance	<i>"Thank you for your outstanding work during our emergency power outage. Everyone pulled together as a team and I applaud you for your attention to detail."</i>	Dr. Gloria Fisher
<b>Vargas, Gino</b> Maintenance	<i>"For your outstanding service to the college during the power outage on July 20, 2015."</i>	Scott Stark
<b>Vargas, Genaro</b> Maintenance	<i>"Gino volunteered to work extra hours to prepare the campus for a scheduled Edison outage that affected the entire campus. He started at 11:00 pm and worked to 8:30 am to prepare the campus for the outage."</i>	Chris Hylton
<b>Yarbrough, Kay Dee</b> Instruction Office	<i>"Thank you for your help during the summer Ice Cream Socials. Your assistance was greatly appreciated!"</i>	Debby Gallagher
<b>CHC</b>		
<b>Arias, Eliana</b> CHC Assessment/Testing Center	<i>"Eliana has been very helpful and supportive in the Assessment Center."</i>	Anonymous
<b>Benitez, Kevin</b> CHC Assessment/Testing Center	<i>"Kevin's patience and ability to learn quickly allowed him to become an important member of the Assessment area."</i>	Anonymous
<b>Deborah, Campos</b> CHC Assessment/Testing Center	<i>"Debbie is patient, caring and very helpful to students. Her ability to learn the processes of Assessment, proctoring and other related duties in a rush has helped tremendously."</i>	Anonymous
<b>Davis, Lynnette</b> Campus Business Office	<i>"Thanks for helping Payroll with the warrants every month."</i>	Payroll Department
<b>Gist, John</b> Counseling	<i>"Thank you for taking time to go the extra mile for a returning student with his enrollment issue. You are appreciated for going out of your way to provide clarification so he could successfully enroll."</i>	Stacey Nikac

**Holt, Kelly**  
**Custodial**

*"Thank you for your excellent job cleaning the SSA, your attention to detail and your kindness to faculty. You are an outstanding employee!"*

Julie McKee

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**Lehman, Veronica**  
**Financial Aid**

*"Very eager to help with FAFSA. She went out of her way to help me."*

Heather, new student

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**Lehman, Veronica**  
**Financial Aid**

*"She immediately offered to help me. I had an appointment the following day. It is nice to know there is someone there to help you."*

Hema, new student

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**Long, Mariella**  
**Campus Business Office**

*"Thanks for helping Payroll with the warrants every month."*

Payroll Department

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**St. Jean, Cyndie**  
**President's Office**

*"Thank you for getting your board items in early so that I could work on the agenda before leaving. Your teamwork is really appreciated."*

Stacey Nikac

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